



Meow, thank you for choosing St. Fagans Cattery.

Please familiarise yourself with the following information.

### Opening Times

Weekdays	9am – 12pm	4pm – 530pm
Weekends	9am – 12pm	Closed
Bank Holidays	9am - 12pm	Closed

Please text on the morning of arrival to confirm what time you'd like to drop off your cat/s. Please do keep to these opening times.

Only one customer at a time to enter reception. Please limit to one adult. I am very happy to help you carry cats from your car to reception. If there is a queue, please wait in your car until reception becomes free.

Please wear masks at all times.

Please ensure that your cat is in a secure basket. Strictly one cat per basket, cat baskets do have weight limits. We can't accept responsibility whilst the cat is in its basket.

Please remember your cat's vaccination card. If you do not have one, your vet should be able to provide you with one.



No extra guests! Please ensure that your cat is up to date with their flea treatment.

Cats can bring any blankets, beds, toys or treats to help them settle into the cattery. However, we do not take any responsibility of these items and it is the owners responsibility to make sure you leave with all of your belongings.

We supply premium quality food. If you would like us to use your food, please label this clearly.

If you are a new customer and you'd like to see how your cat has settled in, please feel free to text during opening hours. However, please feel assured that we will contact you know if we have any concerns.

Whilst away, if you believe you could be delayed, please let us know as soon as possible, so we can arrange an extra night stay.

On the day of collection, please let us know what time you'd like to pick up your cat.

We can accept cash, cheque or credit/debit cards, please confirm payment to 07908751121.

Angharad and Annette will look after your cat, whilst you are away.

